

26165 Broadway Avenue Cleveland, Ohio 44146 www.gillmoresecurity.com Cleveland: 440/232-1000 Akron: 330/376-7373 Lake Co: 440/255-0788 Fax: 440/232-3040

Dear ABLE Security Customer:

I would like to personally welcome you to the Gillmore family. We are delighted to have you as our customer and look forward to serving you in the coming years.

We hope to meet with you personally to address any needs or questions you may have. Within the next several months, members of our staff will contact you to switch your system over to our UL Approved Gillmore Monitoring Center. In most cases, we can do this right over the phone line, with your permission. If you have any service needs or concerns before then or would like to schedule an appointment for one of our technicians to come to your premises, please do not hesitate to call us at the numbers listed above or 1-800-899-8995.

If you do not know who to call in regards to a particular concern, please contact Zeljka Brown, our Customer Service Representative. You can also feel free to call me directly at any time.

Thank you again for being a new Gillmore Security customer.

Yours very truly,

Alan H. Gillmore, III

GILLMORE SECURITY SYSTEMS, INC.

CEO

AHG/kk